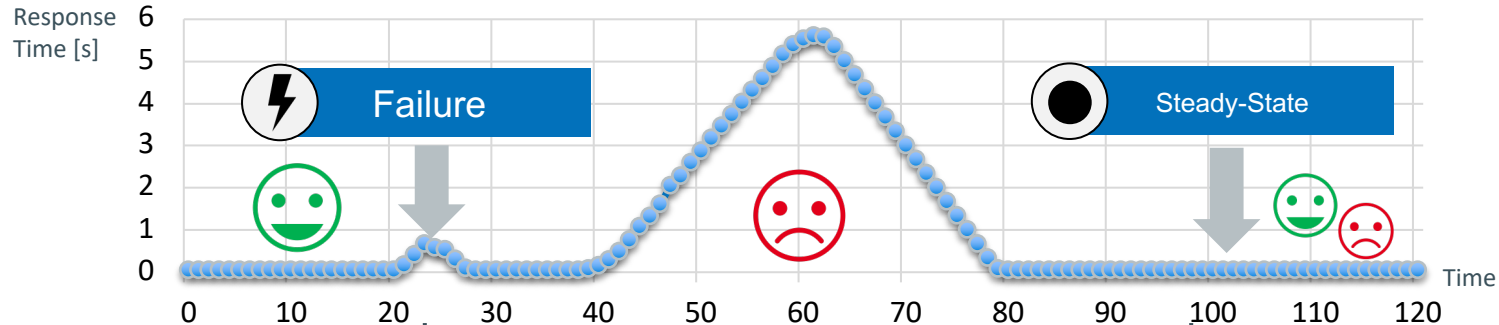


SEBASTIAN FRANK, JULIAN BROTT, ALIREZA HAKAMIAN, ANDRÉ VAN HOORN

TQPROPREFINER: HOW TO INTERACTIVELY COMPREHEND AND REFINE SPECIFICATIONS ON TRANSIENT SOFTWARE QUALITY PROPERTIES?

[1] Beck, Samuel, et al. "How is Transient Behavior Addressed in Practice? Insights from a Series of Expert Interviews." *Companion of the 2022 ACM/SPEC International Conference on Performance Engineering*. 2022.

TRANSIENT BEHAVIOR



“Complete failure in the DATEV data center renders up to 40,000 tax offices **unable to work**”

<https://t3n.de/news/komplettausfall-datev-1425705/> (translated)

Transient Behavior

Comprehension of transient behavior

Providing exact (testable) specifications

Insufficient tooling [1]

“People who have a negative experience on mobile are **62% less likely to purchase** from that brand in the future”

Google/Purchased, U.S. “How Brand Experiences Inspire Consumer Action,” n=2,010 U.S. smartphone owners 18+, brand experiences=17,726, April 2017.

Develop and design a **structured, interactive approach** that helps software architects to...



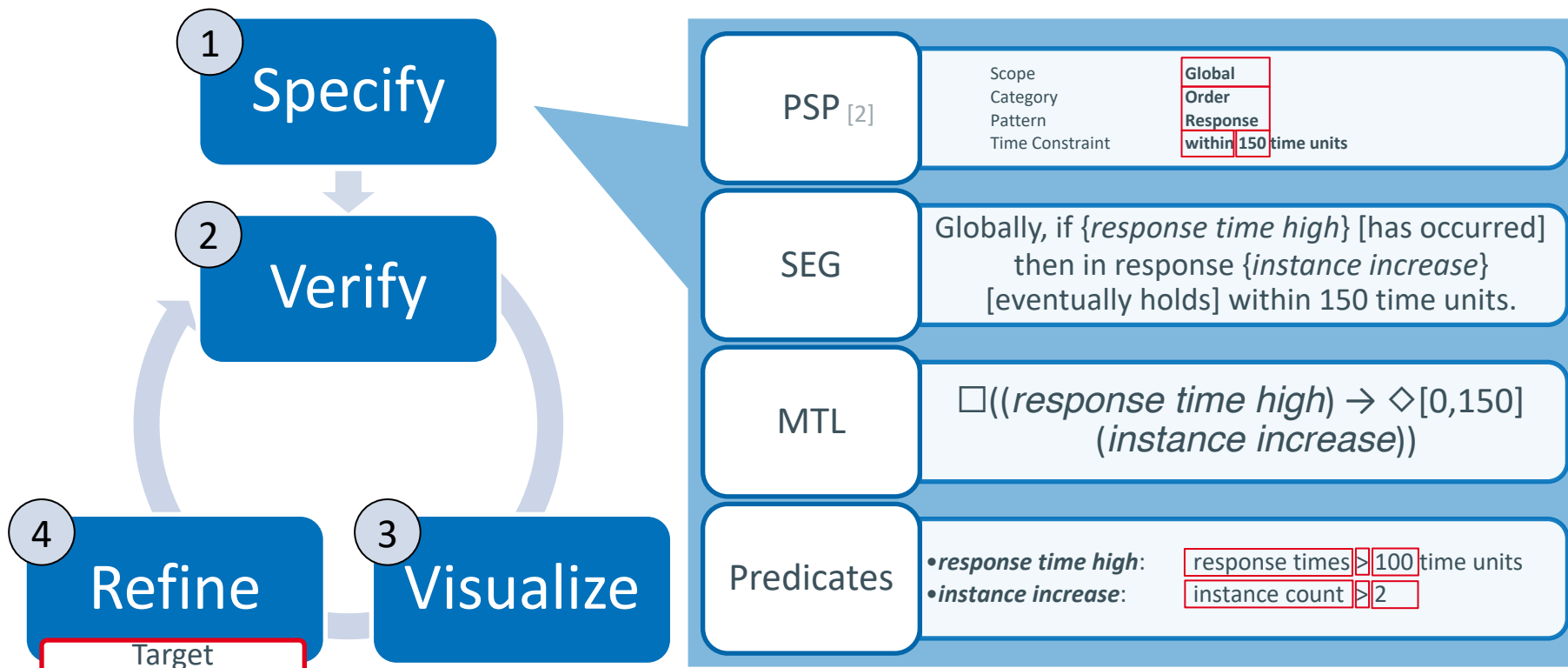
...comprehend transient behavior



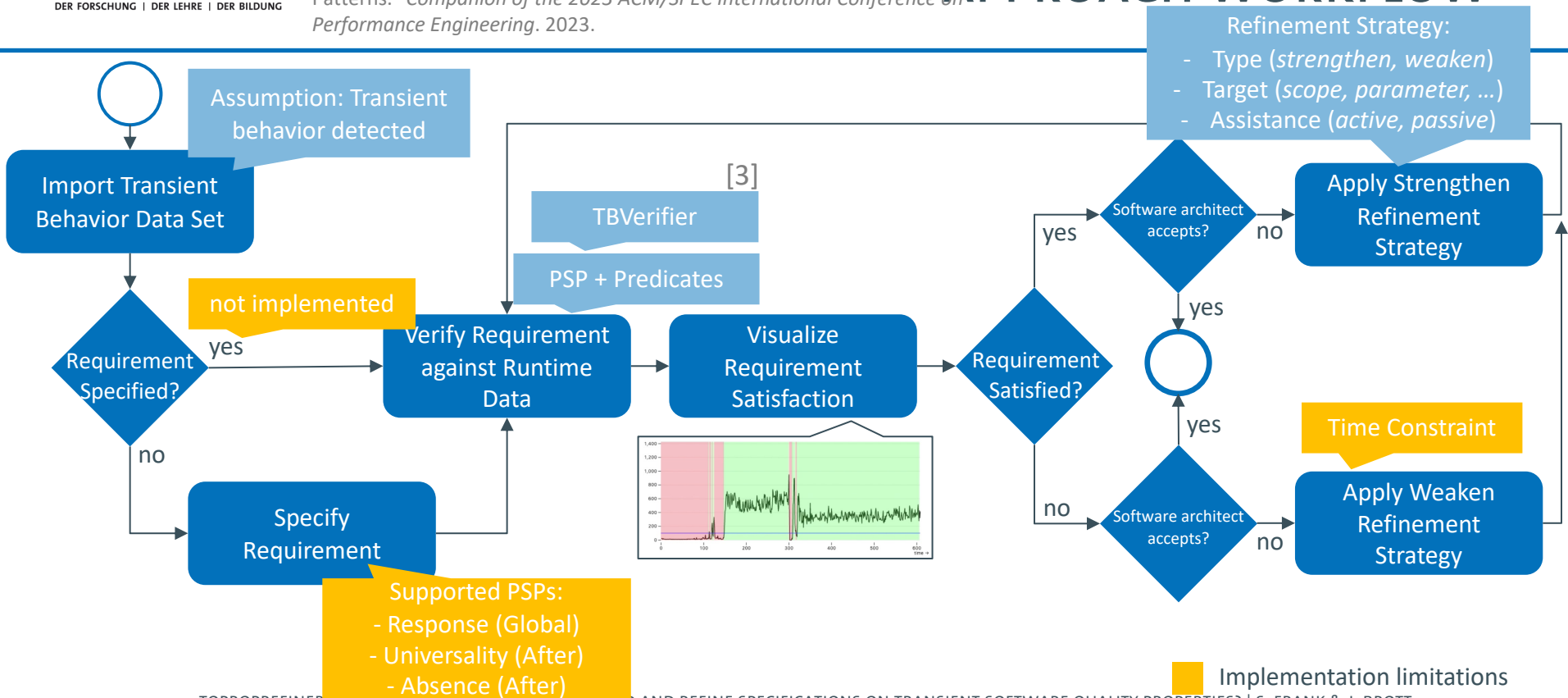
...refine specifications on transient software quality properties

[2] Autili, Marco, et al. "Aligning qualitative, real-time, and probabilistic property specification patterns using a structured english grammar." *IEEE Transactions on Software Engineering* 41.7 (2015): 620-638.

APPROACH IDEA



APPROACH WORKFLOW





<https://www.youtube.com/watch?v=OjzPbsXNw1g>

Requirement Refinement

1 Load Trace

2 Select Pattern

3 Specification

Select File

File Source
Demo

Demo File

Next



[4] Frank, Sebastian, et al. "Verifying Transient Behavior Specifications in Chaos Engineering Using Metric Temporal Logic and Property Specification Patterns." *Companion of the 2023 ACM/SPEC International Conference on Performance Engineering*. 2023.

QUALITATIVE USER STUDY



Research Questions

- **RQ1:** Facilitate **comprehension** of transient behavior?
- **RQ2:** Assist in requirements **refinement**?
- **RQ3:** **Improve** regarding practical challenges?



Methodology / Setting

- **5 industry experts**
- Online Sessions - **60min**
- **Questionnaire**
 - 7 demographic questions
 - 2 tasks
 - 20 RQ-related questions
 - 10 usability (SUS)
- **Interview & Discussion**



Tasks

- **Two Tasks** [4]
 - **T1:** Service Failure
 - **T2:** Load Peak
- **Provided Information**
 - SLO, PSP, Question
- **Structure**
 - Select Data Set
 - Select Pattern
 - Enter Specification
 - Answer Question

PSP: Globally, if {response times exceed 100 time units} then in response {the instance count increases to 3}.

How long did the system take to scale to 3 service instances?

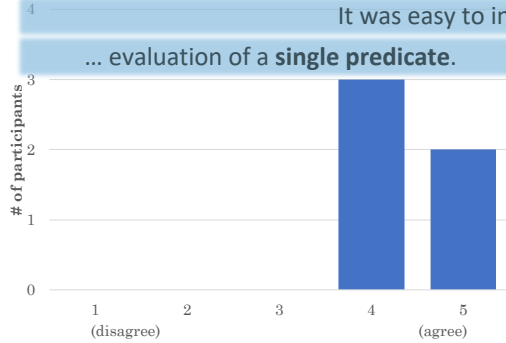
T2



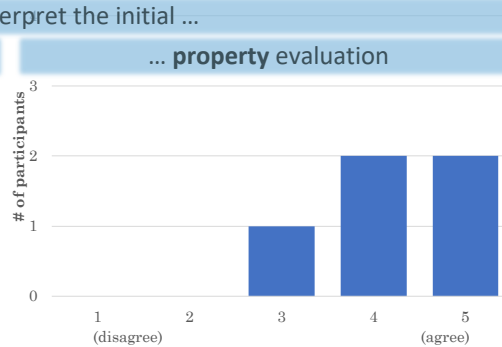
EVALUATION RESULTS

It was easy to interpret the initial ...

... evaluation of a **single predicate**.



... **property** evaluation



RQ1: Comprehension

Task 1 solved **correctly** by 5/5

Task 2 solved **correctly** by 4/5

mixed self-assessment whether tasks could have been **solved without tool**

RQ3: Improvements

Alignment of graphs

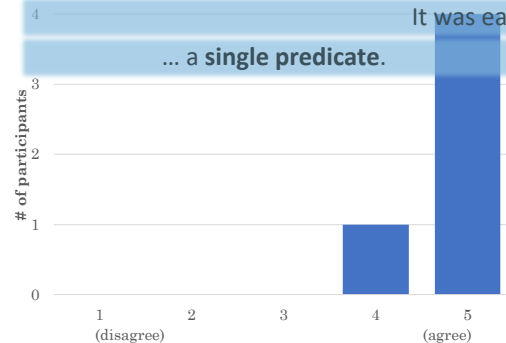
Save and load specifications

API integration of monitoring systems for **trace import**

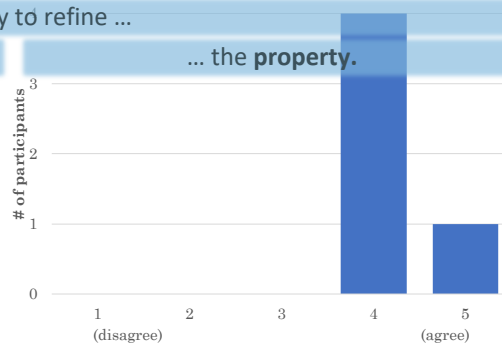
Improve explanation of **color coding**

It was easy to refine ...

... a **single predicate**.



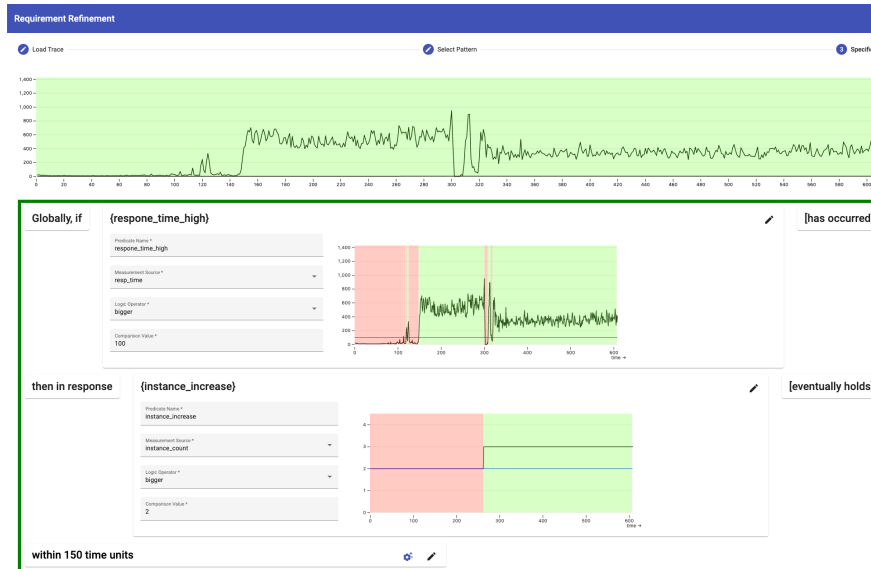
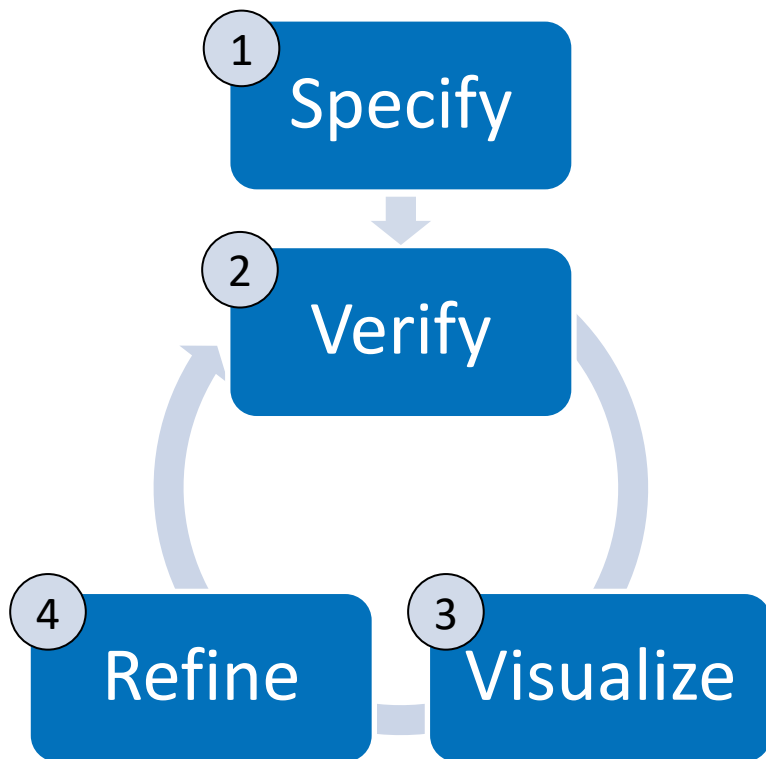
... **the property**.



RQ2: Refinement

easy to refine predicates & properties

Time Constraint requires **more explanation**



Qualitative User Study [6]

Comprehension ✓

Refinement ✓

Improvements

FUTURE WORK

